



## WGHA Complaint Process for parents for matters relating to hockey:

*Sometimes parents have hockey-related concerns that need to be addressed. We ask that parents follow the steps below when they have concerns of a serious nature. It is important to note that if your team by some uncontrollable factor is without a Parent Representative / Parent Liaison, or if the Parent Liaison is the problem, then your Division Director (Local League or Representative) should be contacted after the 24 hour wait period.*

